

## Superior Grocers® “Guest Satisfaction Survey” Sweepstakes

### OFFICIAL RULES

NO PURCHASE NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT IMPROVE YOUR CHANCES OF WINNING.

**SPONSOR/ADMINISTRATOR:** The Superior Grocers® “Guest Satisfaction Survey” Sweepstakes (the “Sweepstakes”) is sponsored by Superior Grocers, 15510 Carmenita Rd., Santa Fe Springs, CA 90670 (the “Sponsor”) and administered by Superior Grocers, 15510 Carmenita Rs., Santa Fe Springs, CA 90670 (the “Administrator”)

**ELIGIBILITY:** The Sweepstakes is open and offered only to legal U.S. residents who have primary residence in California (CA), who are eighteen (18) years of age or older at the time of entry. Employees, officers and representatives of the Sponsor, Service Management Group, the Administrator, their respective parent companies, employees, officers, directors, subsidiaries, affiliates, distributors, sales representatives and advertising and promotional agencies, and the officers, directors, agents, and employees of each of the foregoing, and members of their immediate families (defined as including spouse, biological, adoptive and step-parents, grandparents, siblings, children and grandchildren, and each of their respective spouses, regardless of where they reside) or households (whether related or not) of any of the above (collectively, the “Released Parties”) are NOT eligible to participate in this Sweepstakes. Non-eligibility or non-compliance with any of these Official Rules will result in disqualification. **Void where prohibited or restricted by law.** (For the avoidance of doubt, any references in these Rules to Entrants shall also include the Entrants who are deemed the Winners (as defined below)).

**AGREEMENT TO OFFICIAL RULES:** By participating, entrants (“Entrants”) agree to abide by and be bound by these Official Rules and the decisions of the Sponsor, which are final and binding in all matters relating to the Sweepstakes. Winning a Prize (as defined below) is contingent upon fulfilling all requirements set forth herein.

**TWO WAYS TO ENTER:** The Sweepstakes begins at 12:00:01 a.m. Pacific Time (“PT”) on April 1, 2025 and ends at 11:59:59 p.m. PT on December 31, 2025 (“Sweepstakes Period”).

The Sponsor’s database computer is the official time-keeping device of the Sweepstakes. The Sweepstakes Period will be divided into the following nine (9) entry periods (“Entry Period”):

	<b>Start Date</b>	<b>End Date</b>
<b>Entry Period #1</b>	4/1/2025	4/30/2025
<b>Entry Period #2</b>	5/1/2025	5/31/2025
<b>Entry Period #3</b>	6/1/2025	6/30/2025
<b>Entry Period #4</b>	7/1/2025	7/31/2025
<b>Entry Period #5</b>	8/1/2025	8/31/2025
<b>Entry Period #6</b>	9/1/2025	9/30/2025
<b>Entry Period #7</b>	10/1/2025	10/31/2025
<b>Entry Period #8</b>	11/1/2025	11/30/2025
<b>Entry Period #9</b>	12/1/2025	12/31/2025

- During the Sweepstakes Period, Entrants can enter the Sweepstakes by following the links and instructions to visit the Sweepstakes websites, ([talktosuperiorgrocers.smg.com](http://talktosuperiorgrocers.smg.com) or [www.themarketbysuperior.smg.com](http://www.themarketbysuperior.smg.com)) (both the “Website”). At the Website, Entrants must complete the online registration form requesting each Entrant’s full name, complete mailing address, phone number, and email address. In addition, each Entrant will be required to answer a few survey questions. While answers to the survey questions do not affect the Sweepstakes entry, providing answers to the aforementioned questions is mandatory for completion of a Sweepstakes entry. All online entries must be received by 11:59:59 p.m. PT on December 31, 2025. **Online entries must be received by 11:59:59 p.m.**

**PT on the last day of each Entry Period in order to be eligible for the Entry Period drawing in question.**

- Mail-in: You may enter by hand-printing your name, address, day and night telephone numbers and age on a 3"x 5" card and mailing it in a standard business-size #10 envelope to: Superior Grocers Sweepstakes, 15510 Carmenita Rd Santa Fe Springs, CA 90670. **Mail-in entries must be postmarked by the last day of each Entry Period and received by the 4<sup>th</sup> day of the following month in order to be eligible for the Entry Period drawing in question.** The postmark date will serve as the date of entry for the purpose of the Sweepstakes. All mail-in entries must be postmarked by December 31, 2025 and received by January 5, 2026.

**Limit one (1) entry Entrant, regardless of the method of entry, per Entry Period.** The Sponsor reserves the right to disqualify any Entrant that submits more than the maximum allowed entries. All required information must be provided to enter and to be eligible to win. Incomplete entries will be disqualified. Released Parties are not responsible for: late, incomplete, incorrect, delayed, garbled, undelivered, or misdirected entries. All entries become the exclusive property of Sponsor and will not be acknowledged or returned. By participating, you consent for Sponsor to obtain, use, and transfer your name, address and other information for the purpose of administering this Sweepstakes and for other purposes as set forth below. All information submitted by Entrants will be treated according to Sponsor's privacy policy, available at [//superiorgrocers.com/about-us/privacy-disclosure/](https://superiorgrocers.com/about-us/privacy-disclosure/). By participating in the Sweepstakes and providing any personal contact information, Entrants hereby agree to Sponsor's collection and usage of their personal information and acknowledge that they have read and accepted Sponsor's Privacy Policy.

**GENERAL CONDITIONS:** If for any reason the operation or administration of this Sweepstakes is impaired or incapable of running as planned for any reason, including but not limited to (i) infection by computer virus or bugs, (ii) tampering or unauthorized intervention, (iii) fraud, (iv) technical failures, or (v) any other causes beyond the control of the Sponsor which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Sweepstakes, the Sponsor reserves the right at its sole discretion, to disqualify any individual who tampers with the entry process, and to cancel, terminate, modify or suspend the Sweepstakes in whole or in part, at any time, without notice and

award the applicable Prizes (defined below) using all non-suspect eligible entries received as of, or after (if applicable) this cancellation, termination, modification or suspension date, or in any manner that is fair and equitable and best conforms to the spirit of these Official Rules. Sponsor reserves the right, at its sole discretion, to disqualify any individual deemed to be tampering or attempting to tamper with the entry process or the operation of the Sweepstakes or Sponsor's Website; or acting in violation of these Official Rules or in an unsportsmanlike or disruptive manner. CAUTION: ANY ATTEMPT TO DELIBERATELY DAMAGE ANY WEBSITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE SWEEPSTAKES IS A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, THE SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES OR OTHER REMEDIES FROM ANY SUCH PERSON(S) RESPONSIBLE FOR THE ATTEMPT TO THE FULLEST EXTENT PERMITTED BY LAW.

Failure by the Sponsor to enforce any provision of these Official Rules shall not constitute a waiver of that provision. In the event of a dispute as to the identity of a Winner based on an email address, the winning entry will be declared by the authorized account holder of the email address associated with the registration in question. "Authorized account holder" is defined as the natural person who is assigned to an email address by an Internet access provider, online service provider or other organization (e.g., business, educational, institution, etc.) that is responsible for assigning email addresses for the domain associated with the submitted email address.

**RELEASE AND LIMITATIONS OF LIABILITY:** By participating in the Sweepstakes, Entrants agree to release and hold harmless the Released Parties from and against any claim or cause of action arising out of participation in the Sweepstakes or receipt or use of the Prize, including, but not limited to: (i) any technical errors that may prevent an Entrant from submitting an entry; (ii) unauthorized human intervention in the Sweepstakes; (iii) printing errors; (iv) errors in the administration of the Sweepstakes or the processing of entries; or (v) injury, death, or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from Entrant's participation in the Sweepstakes or receipt of the Prize. Released Parties assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, entries. Released Parties are not responsible for any problems or technical malfunction of any telephone network or telephone lines, computer online systems, servers, or providers, computer equipment, software, failure of any email or entry to be received by Sponsor on account of technical

problems, human error or traffic congestion on the Internet or at any Website, or any combination thereof, including any injury or damage to Entrant's or any other person's computer relating to or resulting from participation in this Sweepstakes or downloading any materials in this Sweepstakes. Entrant further agrees that in any cause of action, the Released Parties' liability will be limited to the cost of entering and participating in the Sweepstakes, and in no event shall the Released Parties be liable for attorney fees. Entrant waives the right to claim any damages whatsoever, including, but not limited to, punitive, consequential, direct, or indirect damages.

**DRAWING AND NOTIFICATION:** All potential Prize Winners will be selected in seven (7) monthly random drawings from among all eligible entries received by the Administrator whose decisions are final and binding. Each monthly prize drawing will each be conducted on or about the sixth day of the following month. There will be one (1) potential Prize Winner selected for each Entry Period. Odds of winning a Prize will depend on the total number of eligible entries received DURING THE ENTRY PERIOD IN QUESTION. Note: Entries will not carry over into the subsequent Entry Periods. All potential Prize Winners will be contacted by the Administrator via phone, email and/or a USPS mail package of prize confirmation.

**PRIZES & PRIZE CONDITIONS:** There will be nine (9) winners awarded throughout the Sweepstakes Period. Each Prize Winner ("Winner"), upon the Administrator's verification of eligibility, will receive five (5) \$100 Superior Grocers® gift cards ("Prize"). Total Prize Pool – \$4,500.

The Sponsor reserves the right at its sole discretion to substitute the Prize with another Prize of equal or greater value. By accepting a Prize, the Prize Winners agree to release and hold harmless the Released Parties, from and against any claim or cause of action arising out of participation in the Promotion or receipt or use of the Prize. Each Prize Winner must sign and return to the Sponsor, an Affidavit of Eligibility, Liability & Publicity Release in order to claim his/her Prize within seven (7) days in order to claim his/her Prize. **Note: The Affidavit sent to a potential Grand Prize Winner will require that the Winner provide their Social Security Number to the Administrator, which will be used solely for tax reporting purposes.** The Winners will be responsible for all local, state, and federal taxes associated with the receipt of the Prize. The Grand Prize Winners must note that the value of their accepted Prize is taxable as income and an IRS Form 1099 will be filed in the name of the Winner for the value of the Grand Prize. If a Prize or Prize notification is returned as

unclaimed or undeliverable to a potential Winner, if potential Winner cannot be reached or does not comply with notification instructions within three (3) calendar days from the first notification attempt, if a potential Winner fails to return requisite document within the specified time period, or if a potential Winner is not in compliance with these Official Rules, then such person shall be disqualified and an alternate Winner may be selected for the Prize at issue. The potential Winners are subject to verification before any Prize will be awarded.

By accepting a Prize, where permitted by law, the Winners grants to the Released Parties and those acting pursuant to the authority of Sponsor and the Released Parties (which grant will be confirmed in writing upon Sponsor's request), the right to print, publish, broadcast and use worldwide IN ALL MEDIA without limitation at any time a Winner's full name, portrait, picture, voice, likeness and/or biographical information for advertising, trade and promotional purposes without further payment or additional consideration, and without review, approval or notification.

IN NO EVENT WILL RELEASED PARTIES BE RESPONSIBLE OR LIABLE FOR ANY DAMAGES OR LOSSES OF ANY KIND (INCLUDING WITHOUT LIMITATION, LOSS PROFIT, CLAIMS OF THIRD PARTIES, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES) ARISING OUT OF PARTICIPATION IN THIS SWEEPSTAKES OR THE ACCEPTANCE, POSSESSION, USE, OR MISUSE OF, OR ANY HARM RESULTING FROM THE ACCEPTANCE, POSSESSION, USE OR MISUSE OF THE PRIZE.

By participating, Entrants release and agree to hold harmless the Released Parties from any and all liability for any injuries, death, losses or damages to persons or property, AS WELL AS CLAIMS/ACTIONS BASED ON PUBLICITY RIGHTS, DEFAMATION, AND/OR INVASION OF PRIVACY, that may arise from participating in this Sweepstakes or its related activities or the acceptance, possession, use or misuse of the Prize. The Winners also acknowledge that Released Parties have neither made nor are in any manner responsible or liable for any warranty, representation or guarantee, express or implied, in fact or in law, relative to the Prize.

**DISPUTES: All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules or the rights and obligations of**

**Entrants, Administrator, and Sponsor in connection with the Sweepstakes shall be governed by and construed in accordance with the laws of the State of California, without giving effect to any choice of law or conflict of law rules or provisions that would cause the application of any other state's or jurisdiction's laws. By participating in the Sweepstakes, Entrant agrees that: (i) any and all disputes, claims, and causes of action arising out of or in connection with the Sweepstakes, shall be resolved individually without resort to any form of class action; (ii) any judicial proceeding shall take place in a federal or state court within the State of California; (iii) any and all claims, judgments, and awards shall be limited to actual out-of-pocket costs incurred, including costs associated with entering this Sweepstakes, but in no event will attorney fees be awarded or recoverable; (iv) under no circumstances will Entrant be permitted to obtain awards for, and Entrant hereby waives all rights to seek, punitive, incidental, exemplary, consequential, special damages, lost profits, other damages, and/or any rights to have damages multiplied or otherwise increased; and (v) Entrant's remedies are limited to a claim for money damages (if any) and he/she waives any right to seek injunctive or equitable relief.**

**SEVERABILITY:** The invalidity or unenforceability of any provision of these Official Rules will not affect the validity or enforceability of any other provision. If any provision of the Official Rules is determined to be invalid or otherwise unenforceable, the other provisions will remain in effect and will be construed as if the invalid or unenforceable provision were not contained herein.

**MISCELLANEOUS:** These Official Rules contain the full and complete understanding with respect to the Sweepstakes and supersede all prior and contemporaneous agreements, representations and understandings, whether oral or written. The headings herein are for convenience only, do not constitute a part of these Official Rules, and shall not be deemed to limit or affect any of the provisions hereof. No amendment to, or waiver of, any provision of these Official Rules shall be effective unless in writing and signed by both Sponsor and Administrator. The waiver by Sponsor or Administrator of any provision of these Official Rules shall not constitute a waiver of any other provision herein. The rights and obligations hereunder may not be assigned by Entrant, whether by operation of law or otherwise, without the prior written consent of Sponsor, and any attempted assignment in violation of the foregoing shall be null and void. These Official Rules shall be binding upon, and inure to the benefit of, the permitted successors and assigns of Sponsor, Administrator, and Entrant.

**WINNERS LIST REQUEST:** To request confirmation of the name, city, and state of residence of each Winner, please send a self-addressed, stamped business size envelope, by December 31, 2025, to: Superior Grocers 15510 Carmenita Rd. Santa Fe Springs, CA 90670.